

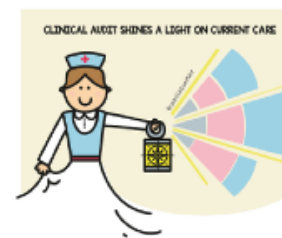


ADMIT ONE

YOU ARE INVITED
PROMOTING THE
VALUE OF
CLINICAL AUDIT

1 APRIL 2025 AT 12.30

Join Stephen, Tracy and others to discuss how we can better promote the value and impact of clinical audit. With a new national strategy coming and audit often in the shadow of QI, how can we ensure clinical audit is viewed positively?



**Clinical
Audit**
SUPPORT CENTRE



Edit Profile

...

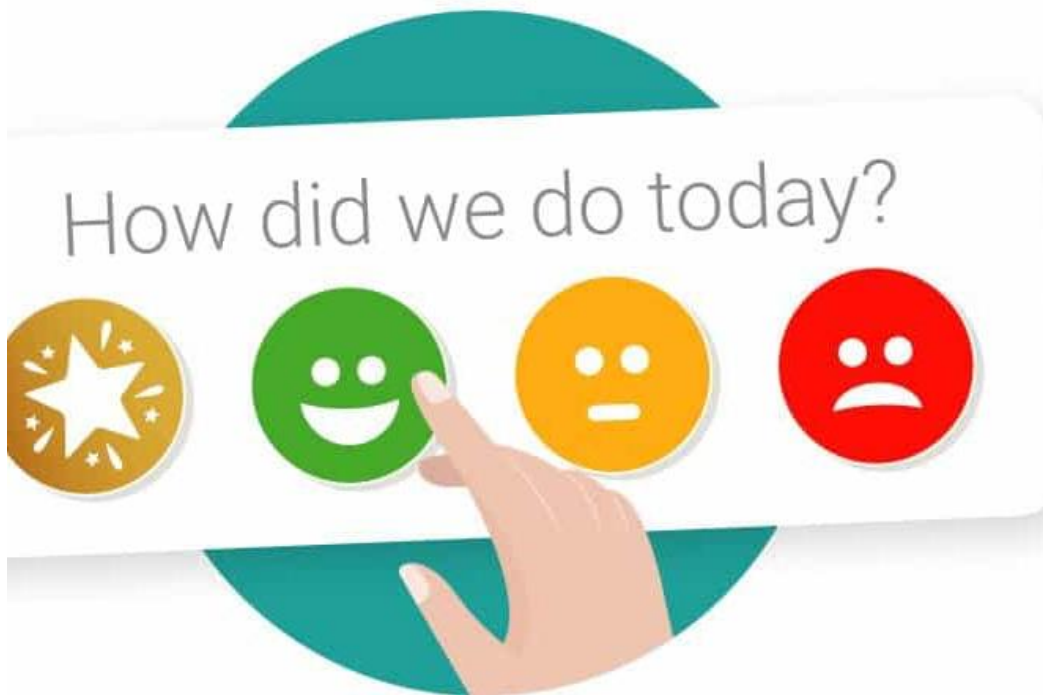
Clinical Audit Support Centre Ltd

🌞 @cascleicester.bsky.social

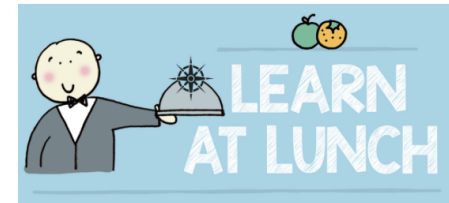
0 followers 7 following 2 posts

CASC were set up in 2006 and are a small team based in Leicester who help provide accredited training and support in clinical audit, quality improvement methodologies and patient safety techniques.

@cascleicester.bsky.social



Learn at Lunch: Evaluation Survey (01/04/25)



Please take a few moments to complete the feedback form that relates to the Learn at Lunch session you attended on 1st April 2025 focusing on promoting clinical audit. We have tried to keep this as brief as possible!

1. Would you recommend this Learn at Lunch session to others?

☐ Yes

☐ No

2. What did you learn most from the session?

3. How could the session be improved?

4. Which words/phrases do you consider are a key part of the clinical audit process?

Thank you for completing this survey. Please submit your response.

Please take 2 mins to provide feedback...

Today...

- Positive audit quotes
- Campaigns / posters
- Films
- Showcasing your audits
- Clinical Audit awards
- Homework!



Next time...

- Audit champions
- Publishing your audits
- Making audit fun!
 - How appreciative inquiry helps
- Social media
- Webinars
- Podcasts
- Training
- Piggy-backing



We need your help...



Promoting clinical audit is everyone's business

UPDATE!



CASC Jobs Bulletin Number 600, released 30.03.25



All clinical audit jobs featured in this bulletin have been sourced from www.jobs.nhs.uk
Jobs featured are listed in deadline date order (i.e. nearest first).

Job Title: Clinical Governance and Quality Co-ordinator
Employer: Nottingham University Hospitals NHS Trusts
Salary: £46,148 to £52,809
Job Type: Permanent. Working patterns: Part-Time
Closing Date: 30 March 2025

Job Title: Clinical Governance & Quality Injuries Lead
Employer: Local Care Direct
Salary: £48,769.50 a year
Job Type: Permanent. Working patterns: Part-Time
Closing Date: 7 April 2025.

Featured job:

Job Title: Training Support Facilitator
Employer: Meantime AMaT Limited
Salary: Starting between £28,000 and £31,000
Job Type: Permanent. Working patterns: Full-time
Office Location: Salford, Greater Manchester
Office Attendance Requirement: 1 day per week
Closing Date: When post has been filled
For further information contact: enquiries@amat.co.uk





Clinical Audit Support
Centre

**CASC Clinical Audit Jobs
Directory**

The wait continues...



Healthcare Conferences UK
Clinical Audit for Improvement Summit 20.03.25



Stella Vig

NHS England

"I think what also had been forgotten... is the work that all of you are doing, because the only reason that audits and registries and databases work is because we have got people who are passionate on the front line, who are doing the doing"

Healthcare Conferences UK
Clinical Audit for Improvement Summit 20.03.25



Stella Vig

NHS England

"We can't go on adding more and more and more [national] audits. There are well over 200 audits in play at the minute. It's just a data burden. Is it making a difference? I'm not sure"

Do we have an image problem?



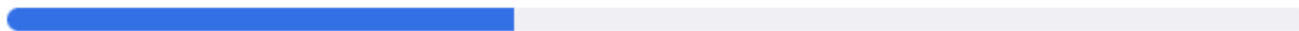


Vote result:

1. In your personal opinion, does clinical audit have an image problem? (Single choice)

38/38 (100%) answered

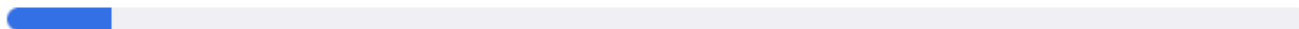
Yes, very much so (15/38) 39%



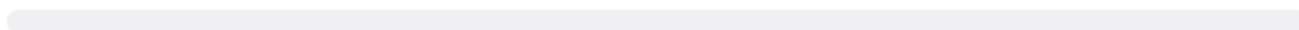
Yes, to a small degree (20/38) 53%



No, not really (3/38) 8%



No, not at all (0/38) 0%



Active poll

How do you feel about Clinical Audit and Research?





nazirahidris ni

I HATE CLINICAL AUDIT. I WISH IT WOULD DIE.
DIEEEEEEEEEEEEE!

17 hours ago



Hannah Nicholls @23hannahh · May 28

If I read the word **clinical audit** one more time I'm going to be sick

← ↻ ★ 1 ...



Patricia Elliott @Trisha_the_doc · Feb 5

@tr_everett Just quiz them to ask how the service improved as a result of the work.

Too much **clinical audit** is looking but not changing....



Lisa K... @lisychka · Mar 2

I've finally had an idea for a **clinical audit**. This is huge. More news as it comes in.



Natalie Lauren Greig @muppettop · Feb 3

Clinical audit.... You're making my life hell, please ~~fuck~~ off! Cheers.

← ↻ ★ ...



Clinical Auditorium

The highs and the lows of clinical audit
Where are we as a profession in 2023?

Thursday 6th July 2023 10.00 to 12.45
FREE Virtual Mini Conference

FREE TO
ATTEND



Facilitated by: Stephen Ashmore *Director, Clinical Audit Support Centre*
Tracy Ruthven *Director, Clinical Audit Support Centre*

Speakers include:
Nancy Dixon, *Healthcare Quality Consultant, Healthcare Quality Quest*
Tracy Ruthven, *Director, Clinical Audit Support Centre Ltd*
Stephen Ashmore, *Director, Clinical Audit Support Centre Ltd*

H HEALTHCARE
CONFERENCES UK



Helping healthcare
organizations in their
quest for quality



Wicked problems facing the clinical audit community in 2023...

1 49%

The clinical audit process is not uniformly understood as a quality improvement process and to many people 'audit' means collecting data and not devising and implementing improvement plans.

2 21%

Clinical audit staff perceive that they are under-valued in their organisations.

3 17%

Clinical audit staff report that national clinical audits are of variable quality and data collection burden and delays in reporting lead to some national clinical audits falling short of their potential to improve patient care.

4 10%

The lack of integration of staff employed in healthcare organisations to support clinical audit and quality improvement and a perception that staff supporting QI are valued more highly in their organisations.

5 3%

Clinical audit staff do not know who is leading clinical audit as a scientific discipline at a national level.

Based on data collection by Clinical Audit Support Centre and Healthcare Quality Quest in 2023.

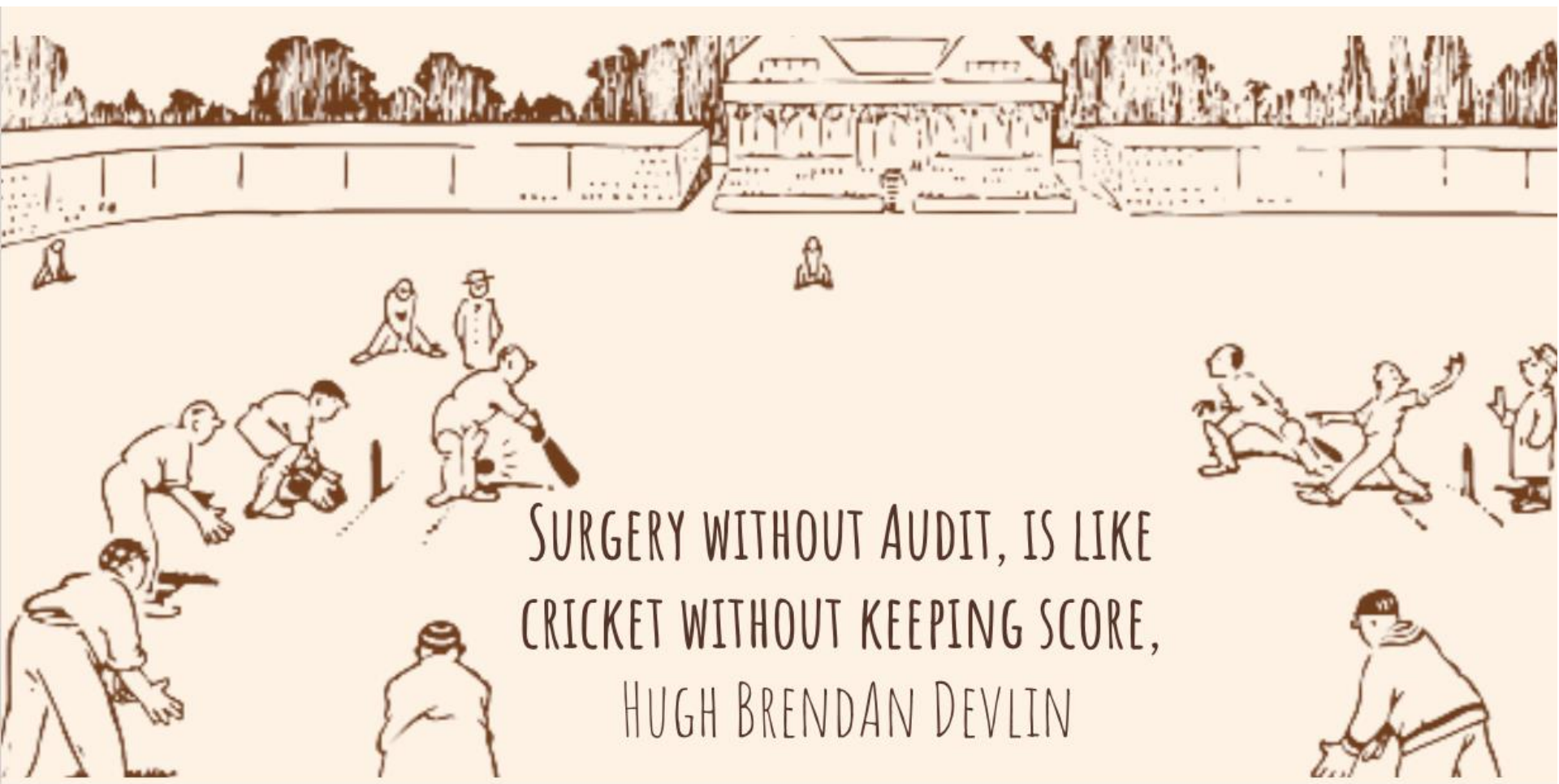
Healthcare Conferences UK
Clinical Audit for Improvement Summit 20.03.25



Stella Vig

NHS England

"I think the patience with audits having data that comes out every one or two years... that patience has gone. Government is not impressed and we need to make a difference"





"Without clinical audit, we don't know how we're doing"

Sir Nick Black, Professor at London School of Hygiene and Tropical Medicine, current ICNARC Trustee and ex-Chairman of the National Advisory Group for Clinical Audit and Enquiries (NAGCAE).





STELLA VIG

 @svig2

National Medical Director for Secondary Care and Quality (NHS England)

"Clinical audit is a way to generate discussion, to understand where outliers are and to deliver quality improvement".

Clinical Audit for Improvement Summit (March 2024)

**H HEALTHCARE
CONFERENCES UK**



“Often you think you know what is going on in your clinical area, but you don't! Audit gives you the true picture and grounds you to the reality”

CASC Learner who asked a matron why clinical audit is important



How do we market clinical audit...?



Helen Bevan ✓ @HelenBevan · Mar 30



Why superficial, so called "staff engagement" is worse than no engagement at all.

This is about "listening sessions" & "engagement workshops" where people put their ideas forward (often on post-it notes) where nothing happens afterwards or "suggestion boxes" that don't get

[Show more](#)



4



79



194



12K



***Helen has 138K followers on X**

What I thought improvement was...



Full of complex tools & terminology that are hard to understand



Something only "experts" can do



Someone senior needs to approve it - permission



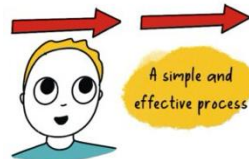
Time consuming and demanding



Failures and effort

Habits of an Improver

What improvement



A simple and effective process



Everyone can improve



Start small, test it out and do what's manageable



Created by Soniasparkles.com

Learn from others. There's a wealth of knowledge & experience out there

Listen to learn not to respond. It's not all about you and your thoughts

Be kind to diverse views. No one thinks the same. Differences spark change

Embrace "negative" stories & strong emotions. They lead to the right changes

Don't judge people and their journey. Everyone has challenges

Be patient. People are busy & tired. It takes time but be consistent

Don't dictate what needs to be done. Let people get there on their own

Get to know people. Build connections and trust. Relationships matter

Don't bombard people with emails & actions. Be mindful of your approach

Be organised. Plan ahead and make things as easy as possible for everyone

Encourage ideas to blossom. Ask how you can help them. Empower others

Be clear about what the aim is. Keep it simple and relatable

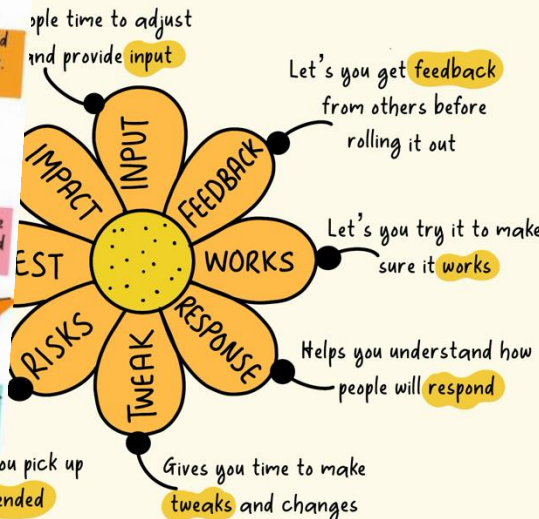
Be curious. Ask why. Offer different perspectives to spark creative thinking

Be flexible. If something is not working, don't be afraid to change approach

Be positive, champion good work no matter how big or small. It motivates people

Be focused on the outcome - make it visible to everyone. Use it consistently

Tests of change flower



WHAT LOCAL CLINICAL AUDIT STAFF DO FOR YOU

How they make a real difference



SAVE LIVES BY IMPROVING CARE



PINPOINT KEY ACTIONS

FACILITATE
NATIONAL
CLINICAL
AUDITS



JUGGLE LOTS OF PROJECTS



AGENTS FOR
POSITIVE CHANGE



DATA
ANALYSIS
NINJAS



IDENTIFY TRAINING
NEEDS



@cascleicester

GLUE EVERYTHING TOGETHER



ACTIVELY LISTEN TO
AND SUPPORT STAFF



SHINE THE SPOTLIGHT
ON GREAT CARE



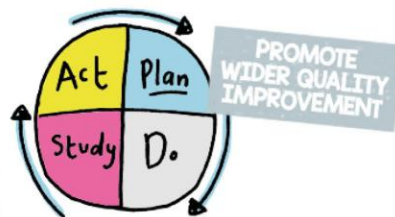
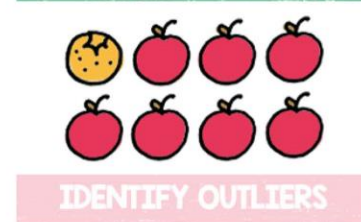
DRIVE QUALITY IMPROVEMENT



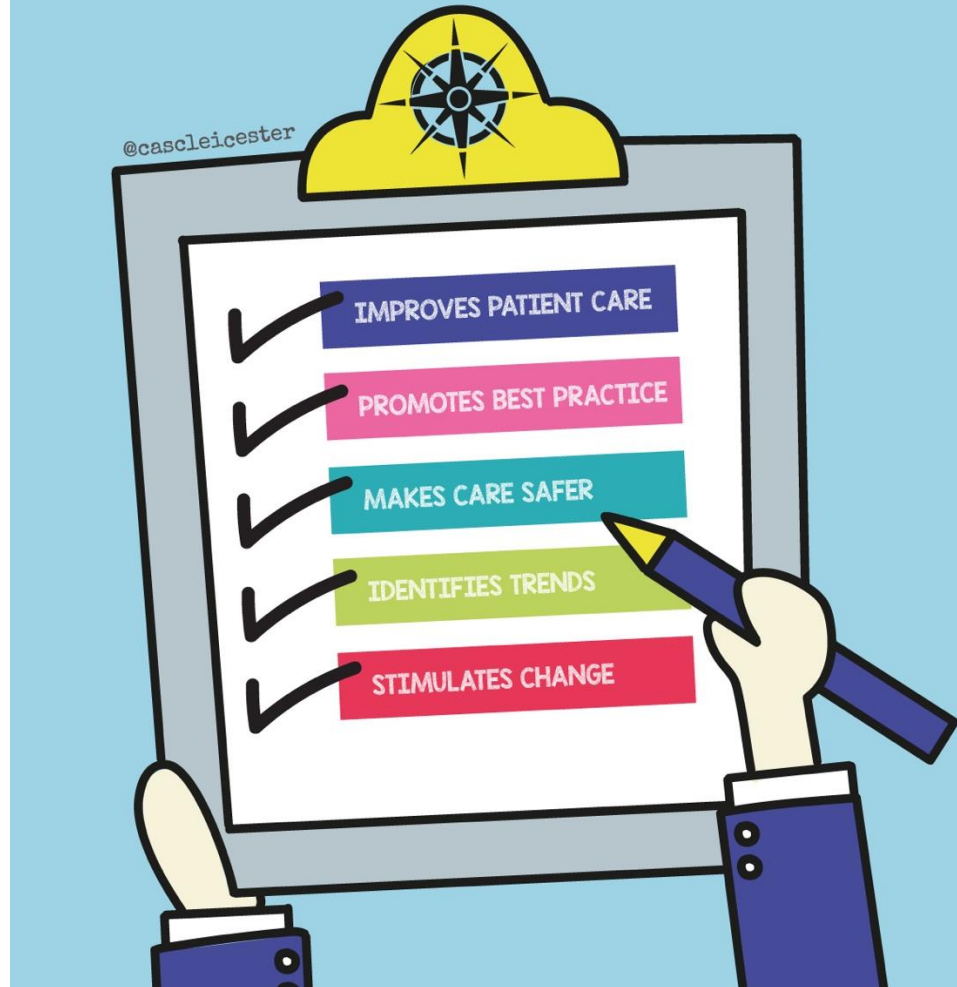
SIGNPOST PEOPLE TO
IMPORTANT RESOURCES

★ THE VALUE OF NATIONAL CLINICAL AUDITS ★

How they make a real difference to patient care & safety



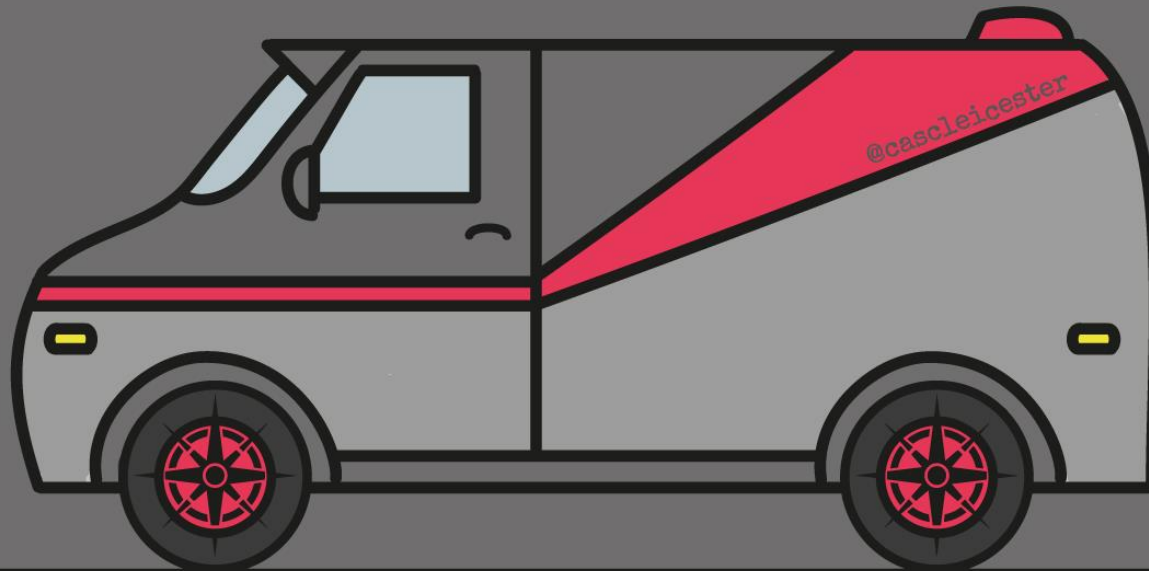
CLINICAL AUDIT IS A TICK-BOX EXERCISE



CLINICAL AUDIT SHINES A LIGHT ON CURRENT CARE

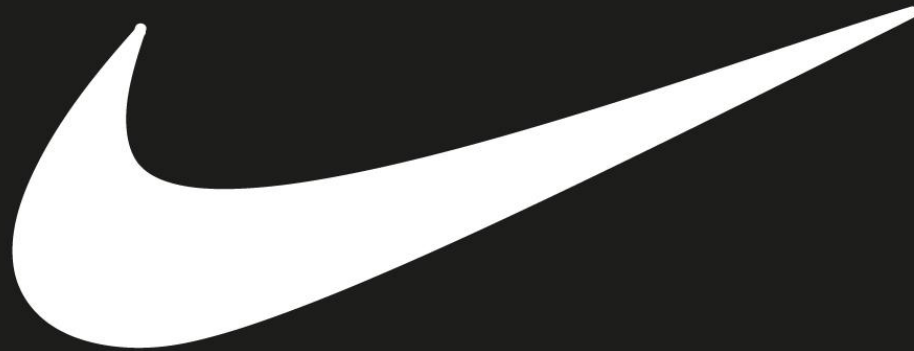


THE AUDIT TEAM



If you have a problem...

and no one else can help you... maybe you can hire The Audit Team

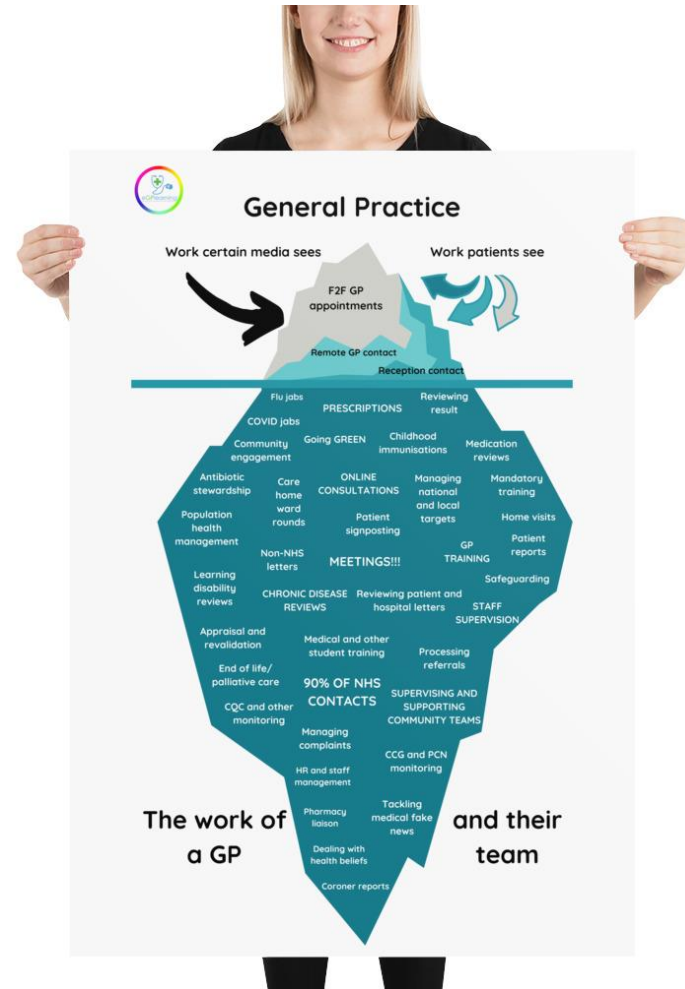


JUST AUDIT.

@cascleicester



Audit Iceberg Idea



‘Under-water elements’



- NICE compliance
- NICE baseline assessments
- Service evaluations
- GIRFT
- PSIRF / patient safety investigations
- Mortality reviews
- Morbidity reviews
- Quality improvement projects
- Training – CA and QI / systems training (e.g AMAT)
- CQUINs
- Support Quality Account process
- Clinical guidelines
- Standard Operating Procedures
- Patient information leaflets
- Support medical revalidation
- Complaints
- Research projects
- Staff induction
- CAS alerts
- Organisation’s annual report



CASC Leicester

@cascleicester

Our clinical audit learners are magic! They come up with brilliant stuff in their assignments. They are people who live and breath clinical audit and see its true value across healthcare [#clinicalaudit365](#) [@svig2](#)



“Clinical audit takes the temperature of our activities. If improvements are needed we use audit to take the temperature again”

CASC Learner who
gained our
accreditation



IDEA



WHY IS CLINICAL AUDIT IMPORTANT?



Clinical Audit
SUPPORT CENTRE





Florence Nightingale

Clinical Audit Pioneer



0:30 / 3:07





"Chase CRP", "Review patient": Improving the Quality of Out-of-hours Medical Handover at a London Teaching Hospital

Imperial College Healthcare NHS Trust | HQIP | Dr. A. Saifuddin, Dr. L. Magee, Dr. R. Barrett; Charing Cross Hospital, London

aamirsaiyuddin7@gmail.com

BACKGROUND

1. The Royal College of Physicians (RCP) has identified handover as "a major cause of preventable harm" [1] [2]
2. Anecdotal evidence from Charing Cross Hospital suggested that medical out-of-hours handover was poor
3. Medical SHO surveys: difficulties with prioritising the weekend workload because of inadequate written handover information; this often comprised tasks like "assess fluid balance" with no accompanying clinical context
4. Medical and ITU registrar discussions: inefficiency when reviewing patients who were unexpectedly acutely unwell out-of-hours because of poor accessibility of up-to-date clinical information; they often have to look through weeks of notes to find this, including 'ceiling of care' decisions, while they should be managing the patient

AIMS

1. Audit weekend handover lists and Friday ward round (WR) entries against RCP guidance [1], to assess the quality of information provided
2. Implement changes to promote safer, more effective handover
3. Re-audit following implementation

METHODS AND RESULTS

These are summarised in the timeline below:

HANDOVER

Entries from original handover pro forma (fig.1) were audited against RCP guidelines [1] (n=82) (fig. 2)

Interventions introduced after presentation at weekly Medical Meeting

A new, more prescriptive pro forma was created (fig. 3) [3], which included a "tick if sick" box, to highlight unwell patients; its use was audited as before (n=111) (fig. 4)

FRIDAY WR ENTRIES

Friday WR entries for post-acute medical patients were audited against RCP handover guidelines [1] (n=88) (fig. 4, 5). Some notes contained no complete problem list for >2weeks

CONCLUSIONS

1. The new handover form increased the quality of information that was handed over – 'ceiling of care' and 'flooring of care' improved significantly, which junior doctors found beneficial in providing safe cover out-of-hours
2. Friday WR sheet improved outcomes when used; raising awareness alone did not help. Further work will explore ways of encouraging use

REFERENCES

- [1] Royal College of Physicians, Medical and surgical care toolkit. London: RCP, 2010.
- [2] RCP, A guide to the RCP handover guidelines. London: RCP, 2010.
- [3] RCP, A guide to the RCP handover guidelines. London: RCP, 2010.



Clinical Audit Success Stories - Gabi Lockwood



Royal Cornwall Hospitals ...

2.21K subscribers

Subscribe

1



Share

Save







HQIP

Healthcare Quality
Improvement Partnership

IN COLLABORATION WITH



Clinical Audit Heroes Awards 2025

NOW OPEN!



Patient Safety
Hero Award



Patient & Public
Involvement
Hero Award



Healthcare
Inequalities
Hero Award



Influencing
Change
Hero Award



Efficiencies
Hero Award



NEW in 2025 Extra Commendations

NCAPOP

NCAPOP
Commendation



Communicating
for Impact
Commendation



**CLINICAL AUDIT
HEROES AWARDS 2025**
CLINICAL AUDIT AWARENESS WEEK

2-6 JUNE 2025

Awards close: 27 April

#CAAW25

meantime AMaT

Welcome

The AMaT Conference 2025 - Poster competition abstract submission

Thank you for agreeing to take part in this project

What will happen to my data? Only individuals involved with the project detailed above will have access to your responses and it will only be used for the purposes detailed in the project. We will not record or collect any further personal data

Start





Royal College of Physicians & Surgeons · 9h · ...

We are now inviting abstracts for our Orthopaedic and Trauma Conference poster competition. Entries should relate to case report, **audit**, quality improvement project or a **clinical** trial/study. Submit for entry by 11 April. More details at: rcp.sg/orthotrauma

@bilal_jamal

**Deadline:
Friday 11 April**

**International Orthopaedic and
Trauma Conference takes
place Friday 16 May**

0:02



International Forum on
QUALITY & SAFETY
in HEALTHCARE



UTRECHT

21-23 May 2025

Book your in-person place

Attend online

View the programme



Alison Unsworth @AlisonUnsworth1 · Mar 20



The Clinical Audit and Effectiveness Team @WWLNHS are delighted to have been shortlisted in the #hsjdigital awards.
[#datasaveslives](#)



10

7

35

1.2K



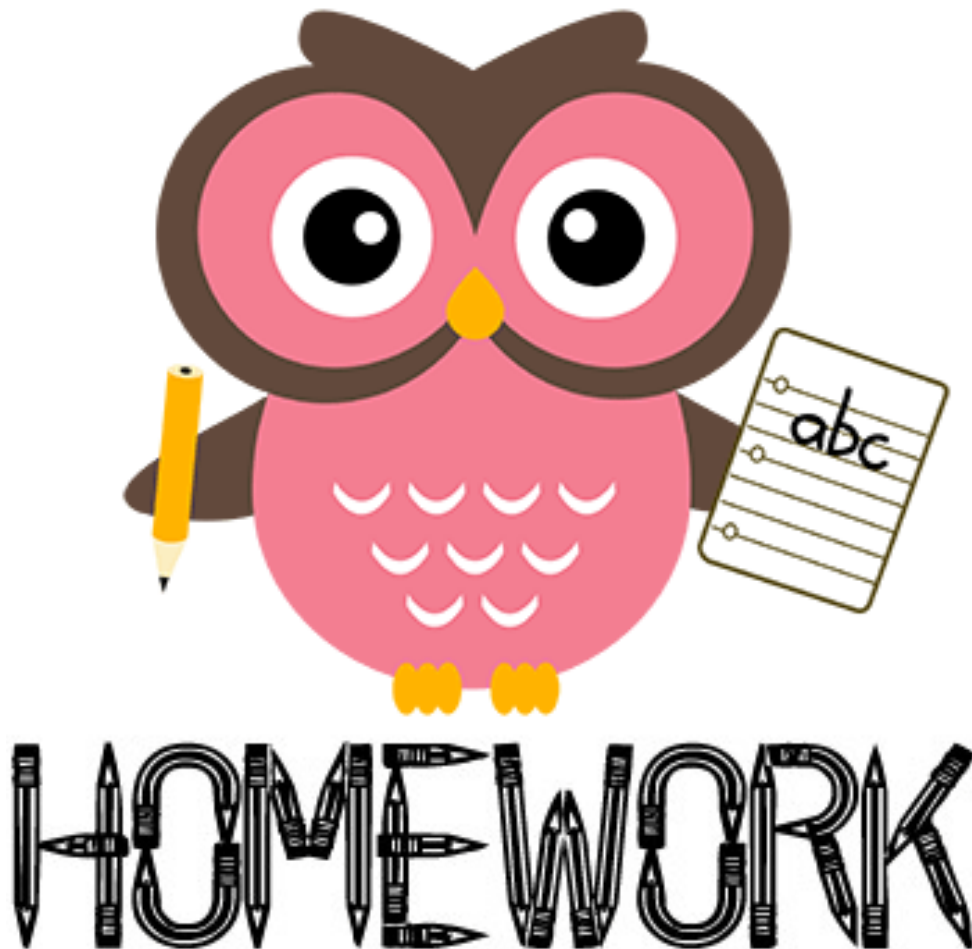


Bolton

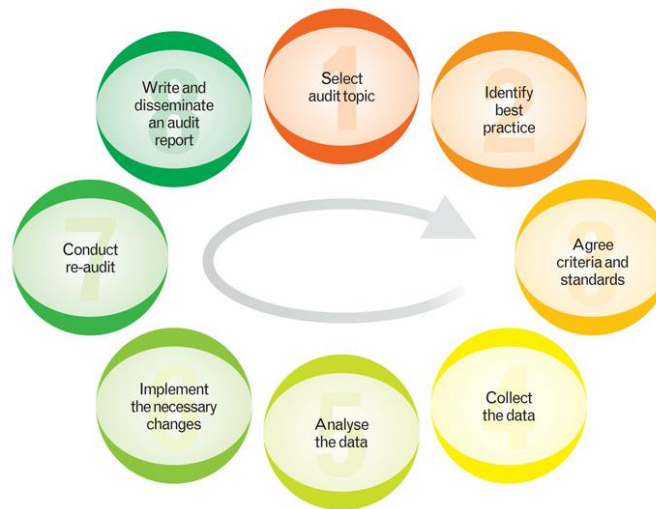
NHS Foundation Trust



Can you help...



We want to re-draw the audit cycle...



To help us...

1. Email us your Trust CA cycle
2. Tell us what are the key words that need to be part of the process...

