



DR. CLAUDIA CHETCUTI-GANADO NEONATAL CONSULTANT & CHAIR OF CLINICAL AUDIT AND EFFECTIVENESS COMMITTEE BEDFORDSHIRE HOSPITALS

I would like to nominate Claudia for Clinical Auditor of the year 2021, an exceptionally dedicated busy Consultant but a real 'change agent' who has transformed Clinical Audit in our organisation from a Compliance Exercise to a Continuous Improvement tool.

Her passion for improving patient safety, experience and clinical effectiveness is evident. She shares her quality projects and expertise with other colleagues and advises on best approaches using human factor and QI principles to support staff with SMART action planning for improvement.

Our Clinical Audit assurance group has transformed into a shared learning forum where auditors share audit outcomes and further training/tips are provided by Claudia while chairing the meeting. We have seen higher quality presentations being shared in our organisation. We have seen a cultural shift in our organisation where audit is at the forefront of the Trust Clinical Governance agenda and integrated into Quality Governance. Clinical audit is no longer a tick-box exercise but is used to reduce risk proactively.

Over the past year Claudia has passionately shared her experiences of the application of Human factor and QI principles in response to audit findings both internally and externally. She chaired the National conference on Effective Action planning in response to Serious Incidents. Despite the challenges of an organisational merger Claudia has capitalised on this as an opportunity to promote cross site learning from Clinical Audit. This spring boarded cross site group discussions and collaborative QI initiatives in response to national and local audit outcomes.

Her vision is to facilitate effective action planning and monitoring where audit becomes a dynamic process where service gaps identified through audit move through analysis, planning, implementation, consolidation and sustainability monitoring phases. It is an absolute pleasure working with Claudia in our organisation. She always makes herself available and happy to offer her support.

Nominated by: Jacqueline Stretton

Finalist's 50 words on why audit is important in 2021

'Audit enables us to scan our services to proactively identify improvement needs.

Streamlining resources towards completing the audit cycle with SMART action planning focussing on analysis, planning, implementation and sustainability monitoring phases using human factor and QI principles is the way forward in promoting excellence and patient safety in 2021'.

Action Planning in Health & Social Care Conference
Ensuring Change, Accountability and Improvement
Thursday 23rd September 2021 Virtual Conference

100% attendance
15% discount

Chair & Speakers Include:

Dr Claudia Ganado Neonatal Consultant Luton & Dunstable University Hospital NHS Trust	Nancy Dixon Healthcare Quality Consultant Healthcare Quality Quest Ltd	Mike O'Connell Legal Services Practitioner
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Claudia chaired this action planning conference in September 2021.