

10 February 21

## The importance of compassion in the workplace

Join us and guest speaker (Dr. Rabia Imtiaz) for a session dedicated to compassion in the workplace. At a time where teams need to be at their absolute best we will look why caring and support is seen as increasingly critical. Zoom code: 844 5386 1266 and Passcode: 307583.

25 February 21

## Dummies Guide to Human Factors

Join us and expert guest speaker Jane Higgs to learn more about human factors and how they relate to audit, QI and patient safety investigations. Plus the opportunity to win a free place at the national clinical audit conference in March.



# CASC's next five free 'Learn at Lunch' events February to April 2021

\*all sessions run 1230 to 1330\*

## 9 March 2021 Resilience and Bounce-back- ability

Join us and guest speaker Jonathan Peach for a session dedicated to resilience and coming through adversity. Jonathan is part of Andy Cope's Art Of Brilliance Team. An author and a leader. Enough said! Zoom code: 811 7787 4245 and Passcode: 495419.

## 20 April 21 Involving patients in audit

A tough nut to crack and do well. The perennial problem... how do we effectively get patients involved in clinical audit? HQIP have just reported they need more PPI examples from local audit teams! Can patient involvement in audit be done well? Join us for a stimulating debate.

## 26 April 21 Showcasing AMaT

In 2020 Audit Management and Tracking (AMaT) gave a short presentation demonstrating their software. This led to many calls for a more detailed session focusing on their work. Join Suzanne Henderson for a full hour looking at what AMaT has to offer the clinical audit community.

**STOP**

### IMPORTANT NEWS:

Please remember that in 2021, you will no longer need to book in order to attend these events. Simply note the zoom codes and/or visit <https://www.clinicalauditsupport.com/casc-zoom.html> for details.

