



Government  
of South Australia

SA Health



SA  
Ambulance  
Service

# MEL THORROWGOOD

## South Australian Ambulance Service

**I started working in clinical audit in: 1994**

**I became involved in audit because:** I became involved in audit because I'd recently completed a degree in Ergonomics and Work Design and became interested in the lessons that could be applied from aviation safety to healthcare.

**What I love about clinical audit is:** Seeing clinicians getting really interested in the data they are seeing and thinking about what they can do to improve things.

**My top audit tip is:** Just have a go. Don't get bogged down with too much discussion or think you need a load of fancy equipment. Just start counting things!

