



Root Cause Analysis Masterclass (Level 3)

Recent reports by the likes of Prof. Don Berwick and Sir Bruce Keogh have highlighted the importance of improving patient safety by implementing robust systems to ensure appropriate learning and actions occur after serious incidents. This one-day course provides learners with all the tools, skills and confidence they need to conduct an RCA investigation in their place of work. Many clinicians, managers, patient safety and governance staff have studied for this course as it provides them with all the tools required to conduct and manage RCAs. In addition, learners can complete a short, post-course assignment to gain a Level 3 qualification.

-  **LEARNERS** are provided with a comprehensive pack of updated RCA templates/tools.
-  **ATTENDEES** learn what incidents and events should be reviewed via the RCA process.
-  **TUTORS** walk learners through all stages of the RCA process focusing on practical delivery.
-  **CONTENT** is varied, inter-active and interesting. We try to meet the needs of all learners.
-  **ACCREDITATION** helps aid career prospects and supports revalidation requirements.
-  **APPROVED 99%** of learners stated they would recommend it to others.

ENROLLING ONTO THE COURSE & COST

The course is typically delivered in-house although we do occasionally run courses in Leicester if there is sufficient demand. We find that teams and organisations prefer to conduct RCA training in-house as it allows the opportunity for open discussion of internal incidents. We can train up to 20 learners per workshop and cost depends on whether learners want to attain the Level 3 qualification or just need a certificate of attendance.



To register your interest in the course please contact info@clinicalauditsupport.com
To speak to a member of the Clinical Audit Support Centre please telephone 0116 2643411