



Getting started with Quality Improvement

As part of his review into the NHS in 2013, Prof. Don Berwick stated that all healthcare professionals including managers and executives should aim for 'a mastery of quality and patient safety sciences'. This one-day course introduces learners to a wide range of quality improvement tools that are useful within healthcare. Many clinicians, managers and staff with a QI remit will be interested in the course as it provides them with the tools required to conduct and manage effective QI projects. In addition clinicians will find this course useful to demonstrate QI activity for revalidation.

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LEARNERS are provided with a pack of quality improvement materials.
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UNDERSTAND approaches such as Model for Improvement and Plan, Do, Study, Act
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PRACTICAL experience of Process Mapping, Cause and Effect Diagrams and Five Whys
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TUTORS focus on the practical usage of a range of quality improvement methodologies
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CONTENT is varied, inter-active and interesting.
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APPROVED 98% of learners stated they would recommend it to others.

ENROLLING ONTO THE COURSE & COST

The course is typically delivered in-house although we do occasionally run courses in Leicester if there is sufficient demand. We find that teams and organisations prefer to conduct QI training in-house as it allows the opportunity to work on organisation specific projects. We can train up to 20 learners per workshop and cost includes the training day itself, all course materials and a certificate of attendance. Contact us for more details.