Learn at Lunch 26.04.21

'All you need to know about AMaT' with Suzanne Henderson

Answers to questions asked during the session

How flexible is it to change information and what is the scope of changes the users can make compared to AMaT. e. g. imagine a policy is updated is that an edit that would be made by us as users or do we have to contact someone to make the change for us? or if we needed an additional field on the form does that need building or can we add fields ourselves?

All participants in an audit/project can update AMaT themselves. This gives them the freedom and control to manage their own project. For all items in the Guidance section, the changes are restricted to those detailed as Leads (by guideline) or Stakeholders (by Speciality). Therefore, it is rare that anyone would need to contact you to make a change as they will have the rights to do so. If someone updates your guidance item you are alerted (for which you are a Lead for). All users with Admin and Super User permissions can edit guidance. There are also activity reports for Admins and Super Users that detail whenever a change has been made.

Are there ways of mandating just certain fields?

In the Registration form of an audit/project only the essential responses are mandatory. If you wish to make others mandatory you can request that through the Super User group. We often develop new functionality to ensure other organisations are not affected so we potentially would do this at organisational level.

Does the system show previous audit results to compare with re-audit results, to show any improvement?

Yes, the previous criteria results are detailed in the criteria table. We also bring through previous written results/conclusions/actions so they can be compared and referred to.

In the proforma design, can you make certain fields mandatory or put in logics where you can skip to next question if certain questions don't need to be answered?

Absolutely, you control which questions are mandatory and can make a question 'dependent' on a response from a previous question.

Does the system flag up under the guidance tab if an audit evidenced that you weren't performing well against a particular NICE guidance?

When searching for Guidance you can quickly view any audits that have linked to that guideline. There are plans to introduce a new 'project results' tab to each guideline that will detail all the compliance scores or statements of compliance for each related project.

Does it save email chain? Can you write comments when contacted the audit lead (audit trail?) Are there project management tools such as GANTT? Can you link to documents on a shared drive?

Each project has a 'Notes' sections where you can add comments that will notify all participants via email or without an email. There is a development planned that will allow users to choose WHO to send the notification to and then the recipient can reply.For the new QI development, we will be building a project plan chart (similar to GANTT) for progress and workflow planning.You can certainly link Guidance items to a URL or shared drive. As part of the new QI registration process the ability to add links will also be possible.

How much does this cost? What was the length of time taken to move all the audits onto this system?

The licence is £20k per annum for unlimited users, projects etc. Most organisations move over any live projects during training (which is great way of getting to know the system). AMaT does not routinely auto upload old audits though we could provide a cost for doing this work.It is important I think to point out that AMaT can help you manage your Clinical Audit and Quality Improvement projects, long term data collect projects, all ward and area style regular audits, all guidance and recommendations and actions from inspections.Organisations will have anything from 50 to just under 500 clinical audits each year, between 10 and 30 long term data collection projects and between 10 and 70 audits within ward & area regular audit projects.